

Fees and Payment Options

State Swim Ellenbrook
Cnr Plaza Turn and Library Avenue
Ellenbrook, WA 6069

T: 9297 2566

E: ellenbrook@stateswim.com.au

SMS: 0427 840 929 (To Advise of Child's Absences)

BOOK
& PAY
ONLINE



Ellenbrook

Online payment CHILDREN'S LESSONS

PROGRAM	MONTHLY PAYMENT	PRICE PER LESSON	CASUAL
Waterbabies	\$86.30	\$19.90	\$22.30
Learn to Swim	\$97.50	\$22.50	\$24.95

Monthly payment

- Lesson fees are due the first week of each month
- If you are unable to attend a lesson, please ensure you login to Account Manager or contact the centre to cancel the lesson. This way a make-up will be added to your account
- Make-up lessons are valid for three months and can be used in our school holiday SWIMVAC program
- Makeup lessons can only be used in a month where you have paid your normal fees
- Makeup lessons cannot be used as credit towards another months fees
- Make-up lessons will only be added to your account if you cancel before the lesson has started
- If a booked makeup lesson is not attended, then that makeup lesson will be forfeited

Casual payment

- Casual bookings can only be made 48 hours in advance of booking and payment is required upon making the booking
- You cannot book a permanent spot when paying casually

Account Manager

Account Manager allows customers to advise of non-attendance, book in make up lessons, move bookings and even make bookings for SWIMVAC and other special events. Additionally, if you have had a break from swimming and wish to rebook, you can now do this online through customer accounts. Just go to our website and click on "**Book Now**".

FAQ's

- Q** *What happens if we are going away and I don't want to lose my permanent spot?*
- A** *All you need to do is pay for the month and for each lesson that you miss we will credit a makeup lesson. These are valid for three months and are to be used for an EXTRA lesson or during our SWIMVAC program throughout all school holidays. Conditions apply - see above.*
- Q** *What do I do if my child is sick and unable to attend their scheduled lesson?*
- A** *In the event of a missed lesson we ask that you contact us via phone, email or SMS to advise us of your absence. As long as this is done prior to the booked lesson we will credit you with a makeup lesson which can be used as an EXTRA lesson or during our school holiday SWIMVAC program. Conditions apply - see above.*

Family Discounts

We believe it is important that our program continues to be affordable for larger families and have introduced the following Family Discount policy

1st <i>Swimmer normal cost</i>	2nd <i>Swimmer normal cost</i>	3rd <i>Swimmer 50% discount</i>	4th <i>Swimmer FREE</i>
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Discounts apply to the class of lesser value

State Swim offers online payment options through Account Manager, we also accept Credit Card and Cash over the counter

Over the counter fee

Customers wishing to pay at the center will incur an over the counter fee of \$2 per swimmer per month

Online payment HEALTH & SPORT PROGRAM

1 SESSION PER WEEK	2 SESSIONS PER WEEK	UNLIMITED SESSIONS PER WEEK	CASUAL
<i>\$76.80 per Month</i>	<i>\$99.80 per Month</i>	<i>\$114.60 per Month</i>	<i>\$22.30 per Attendance</i>

- All prices are GST inclusive and are payable within the first week of the month
- Squad Training is available most days, please contact your nearest swimming school for details

Online payment LAP SWIMMING

LAP SWIMMING		SENIORS
<i>10 Sessions</i>	<i>\$78.00</i>	<i>\$62.40</i>
<i>20 Sessions</i>	<i>\$139.30</i>	<i>\$111.40</i>

- All prices are GST Inclusive
- Session times vary, please contact your nearest swimming school for details



Online payment ADULT LESSONS

Our adult lessons run on a monthly basis, duration of one hour per session.

LEARN TO SWIM	STROKE DEVELOPMENT	SWIM FOR FITNESS
<i>\$80.65</i>	<i>\$80.65</i>	<i>\$66.85</i>

Aquarobics

\$12.80 per Class

- Aquarobic classes are available to be paid for casually
- Please ensure you contact your nearest swimming school for details for class times.

For further information please contact the school, the best time to call is between 12noon and 3pm Monday to Friday, or visit our website:

www.stateswim.com.au